

**DOWN
TOWN**

**PORTLAND
CLEAN&SAFE**

Sidewalk Ambassador, Temporary Position

Mid-June – End September (some flexibility on start/end date)

**CELL PHONE CREDIT & TRI-MET PASS PROVIDED
WORK OUTDOORS IN DOWNTOWN PORTLAND**

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Do you love Downtown Portland? Want to help visitors experience all the great things about Portland and downtown? Downtown Sidewalk Ambassadors are walking concierges responsible for providing visitors and locals alike with highly visible and friendly world-class hospitality. We are a customer service focused group that is seeking individuals who are not afraid to strike up a conversation with visitors and locals alike. Providing information, directions, wayfinding, as well as an ‘insiders’ perspective on all things Portland.

Downtown Portland Clean & Safe is a part of the downtown community and our teams strive to keep downtown clean and safe, as well as connect with businesses. We provide ongoing training including site visits to museums and attractions to obtain firsthand knowledge of the things that make Portland appealing to visitors and locals alike. This is not a sales or solicitation position. You are not collecting signatures. You are providing personalized and authentic recommendations to visitors and community members downtown.

Our schedule is seven days a week, with shifts that vary from 6 – 8 hours between 10:00 a.m. – 6:00 p.m. We are busier on the weekends. During your shift you work with your team lead to plan your day to target areas of high activity (Farmers Markets, Saturday Markets, Pioneer Courthouse Square, Lan Su Gardens), and assist visitors and community members with directions, information on what is open, food recommendations, and shopping suggestions. A day as an Ambassador looks like this: morning round up with team, walking in all weather conditions upwards of 5 to 7 miles, and working a kiosk shift. The time at the kiosk allows you to trip-plan for visitors, and to disseminate information about local events.

The Sidewalk Ambassador should be a proven self-starter and possess clear, concise, and proven communication skills. They would ideally possess a wealth of knowledge about downtown Portland. However, we will provide training. They must possess excellent customer service skills.

Please note: Sidewalk Ambassadors spends a significant amount of time outdoors. In the course of duties employee may walk five to seven miles a day. Requirements include the ability to bend, lift, and remain standing and walking for the duration of the shift. It also requires the ability to lift 25 lbs., push carts and setup our mobile Kiosk station. Fulfilling these outdoor tasks, the employee is exposed to sun, dust, and extremes in temperature and or humidity.

Compensation is \$16.50/hour. 24 – 30 Hours a week.

Please submit a resume and a cover letter explaining why this job is for you! No phone calls please.

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We value equal opportunity and workforce diversity.

Downtown Portland Clean & Safe an affiliate of Portland Business Alliance is an equal opportunity employer and does not discriminate against any employee or applicant on the basis of age, color, disability, gender, gender identity, national origin, race, religion, sexual orientation, veteran status, or any classification protected by federal, state, or local law.

About the Portland Business Alliance:

The Portland Business Alliance (“Alliance”) serves as greater Portland’s Chamber of Commerce. Our mission is to create opportunity and advance well-being for all who live and work in the greater Portland and SW Washington region. Our vision is a healthy and resilient business ecosystem. We support access, opportunity, and advancement for all people. We recognize unfair bias and historic discrimination, and work to eliminate barriers. We embrace connectivity and work together respectfully to drive solutions. We meet setbacks with openness to listening, learning and adaptation. We give the honest answer. We do what we say we will. We are accessible, active, and visible to the community.